

# TAKE CONTROL

## *Choose TomorrowNow*

Are you tired of continual forced march upgrades of your PeopleSoft or J.D. Edwards system based on the vendor's timetable? Have you run out of solid business reasons that justify the time, expense and labor required for another upgrade? Are you ready to take control and plan your future technology strategy while extending the life of your current production system? TomorrowNow is the world's most experienced third-party provider of PeopleSoft and J.D. Edwards annual maintenance and support services.

### **Benefit from a Proven Approach**

TomorrowNow provides the only proven, personalized support services that extend the life of your current investment. Since 1998, TomorrowNow has supported more than 100 Fortune 500, mid-market and public sector organizations like yours. TomorrowNow Support Services replaces your existing vendor annual maintenance and support at up to 50 percent cost savings.

We provide tax & regulatory compliance for up to ten years without required, costly upgrades, and 24x7 system support and fixes for serious applications issues with a 30-minute engineer-level response time.

### **Enjoy Personalized Service**

Although we enjoy saving our clients up to 50 percent on their annual maintenance and support services, the best part is the value clients receive from the highly responsive, expert support we provide.

Each TomorrowNow client is assigned a named Primary Support Engineer who understands their unique operational patterns, risks, and needs, and works as a virtual member of their system support team. The Primary Support Engineer has full responsibility for rapidly diagnosing and resolving serious issues reported by a client.

Talk to us today about how you can enjoy personalized services that will save you real money by replacing your current annual maintenance and support services with TomorrowNow Support Services.

#### **More Responsive Service**

Every Client Has A Named, Senior Primary Support Engineer

Every Client Receives 24x7 Support Coverage with 30-minute Response Guarantee

#### **Longer Support Periods (10 Years)**

No Required Upgrades

Application Fixes for Serious Issues

Tax and Regulatory Updates

Upgrade Script Support and Fixes

#### **Lower Annual Fees**

Up to 50% Savings





TomorrowNow Support Services replaces your existing annual maintenance and support at up to 50 percent cost savings.

**Find Extra Money in Your Budget**

Today's PeopleSoft and J.D. Edwards releases are mature and offer advanced functionality capable of meeting the current and future needs of most organizations. You've invested heavily to leverage that capability and your products are tuned to your needs.

Have you received a reduced maintenance bill that reflects the stability and maturity of your current products? In a traditional vendor model, support costs can easily outweigh the initial cost of the license. With an average of 20–22 percent maintenance fees payable each year, in five years, you'll have paid more than the original software purchase price in maintenance fees.

Are you sure this is the right investment for your organization? What could you do with half that money if it were freed up? Remember, TomorrowNow Support Services replaces your existing annual maintenance and support at up to 50 percent cost savings.

**Take Control of Your Technology Investment**

You have a choice about how to best support your current PeopleSoft or J.D. Edwards release, and about your future information technology plans. By extending the life of your current release, TomorrowNow gives you time to make the choice that's right for your organization, rather than what's right for your vendor.

By choosing TomorrowNow Support Services, you'll be taking control of your IT investment and benefit from our more responsive service. You can stop the costly cycle of frequent upgrades and high annual maintenance fees. The choice is yours. Take control now.

**Plan Ahead**

Your vendor's Annual Maintenance & Support Services contract may have a cancellation notice time requirement and/or may automatically renew. We want to ensure you have enough time to do the analysis and make the right strategic choice.

Please allow sufficient time before your next Annual Maintenance & Support Services contract renewal date to obtain a TomorrowNow quote, and to further explore the benefits of TomorrowNow Support Services.

**Make the Smart Choice**

Call one of our Support Services Specialists today for a competitive bid or simply to have your questions answered. We have locations around the world to serve you.



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TomorrowNow Inc., is a wholly owned subsidiary of SAP America, Inc. and is the most experienced third-party provider of PeopleSoft and J.D. Edwards software maintenance & support. TomorrowNow Support Services offer up to ten year support periods with new fixes for serious issues, 24x7 product support with 30 minute guaranteed response, quality tax & regulatory updates, highly responsive named support engineers, and significant financial savings. Fortune 500, mid-market, and public sector organizations from just about every industry sector have selected TomorrowNow as their maintenance & support vendor of choice. [www.tomorrownow.com](http://www.tomorrownow.com).

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